

## Dear Parent/Carer

We are writing to let you know that children and young people with a current / protected benefits-related Free School Meals (FSM) claim are once again being offered **free access** to activities and food, during the Christmas 2021 school holidays (20 December 2021 to 3 January 2022), funded through the City of Wolverhampton Council's Holiday Activities and Food (HAF) Programme and the Household Support Fund.

To access HAF-funded activities and food provision for free, your child must be attending a qualifying Wolverhampton school or Academy and have a current / protected benefits-related Free School Meals (FSM) in place.

You will need to register your interest online <a href="www.wolverhampton.gov.uk/december">www.wolverhampton.gov.uk/december</a> between Friday 19 and Friday 26 November 2021 inclusive or by phone (01902) 290241\* between Monday 22 and Friday 26 November 2021, if your child is attending a qualifying school in Wolverhampton and:

- your child has a current / protected FSM claim in place; or
- you meet the statutory eligibility criteria for benefits-related Free School Meals (FSM), not Universal Infant Free School Meals (UIFSM)

If you don't meet these requirements, please contact the school office or call the Stay Safe Be Kind helpline on 01902 290241\* to discuss your circumstances in confidence.

UIFSM are free meals provided to all children in Reception, Year 1 and Year 2, regardless of their family circumstances. These are only available to children who are attending school.

## Help with your application

- Please only apply once
  - If you have made a mistake on your application, please do not reapply
  - If we are unable to confirm your child/ren's eligibility for this support, your application will be declined and you will need to contact us between Monday 6 and Friday 10
    December 2021 if you believe your child is eligible for this support
- When your application has been successfully submitted, you will see a message on the screen and receive an automated acknowledgement email to the address provided on application
- If you don't have access to the internet, or don't have an email address please:
  - Contact your child's school for help to complete your application; or call the Stay Safe, Be Kind Helpline on 01902 290241\* between Monday 22 and Friday 26 November 2021
- The deadline to register is Friday 26 November 2021
  - If you do not apply online or by phone before this date, your child will not be able to access HAF-funded activities and food for free during the Christmas 2021 school holidays, even if they are eligible to receive FSM during term-time

## If your application is successful

- If your application is successful, you will receive a second email from a "no-reply" email address by Sunday 5 December 2021
- This email will include information about how to access your child's HAF-funded activities and food for free
- If you think that you should have received a second email but you haven't by Sunday 5 December 2021, please first check your 'junk/spam' email folder/s, then call 01902 290241\* or email <a href="mailto:freeschoolmeals@wolverhampton.gov.uk">freeschoolmeals@wolverhampton.gov.uk</a> between Monday 6 and Friday 10 December 2021. You will need to provide a copy of the acknowledgement email you received when you completed your online application

If your application is **not** successful, or you need urgent help in the meantime, please speak with your child's school in confidence, call 01902 290241\* or visit the Council's <u>Stay Safe Be Kind</u> website (<u>www.wolverhampton.gov.uk/staysafebekind</u>) for information about other support that might be available to you.

\*the Stay Safe Be Kind helpline (01902) 290241 is open during office hours (Mondays to Fridays only, excluding Bank Holidays).

City of Wolverhampton Council will be closed on Bank Holidays Monday 27 and Tuesday 28 December 2021 and Monday 3 January 2022.